

NEW COURSE

Hospitality Pro English

Develop English communication skills appropriate for the hospitality context and increase confidence in using English in real-world situations.



**Receive
barista
training**



**Be RSA
certified**

**STRUCTURE**

- 20 hours face to face classes per week.
- Study a total of 2.5 days per week.
- 2 x 7.5 hours and 1 x 5 hour day class timetable.
- The program is made up of 3 x 8 week modules.

Each module includes 6 weeks study + 2 weeks break (total 18 study weeks).

For Working Holiday Visa holders, the course is 2 x 8 week modules (total 12 study weeks).

SAMPLE TIMETABLE**Day Only**

Monday (7.5 hours)

Tuesday (7.5 hours)

Wednesday (5 hours)

ENTRY REQUIREMENTS

- Students have to be at an IELTS 5.0/high intermediate level or above in order to apply.

**Scan the QR code to
learn more information**



INTAKE DATES

5th January, 2026 (First Intake)

2nd March, 2026

27th April, 2026

22nd June, 2026

PRICING

Standard country market pricing applies

Enrolment Fee	\$250
Material Fee	\$15 per week
One time Program Fee	\$260

COURSE STRUCTURE

Module 1	Food & Kitchen
Module 2	Beverages
Module 3	Customer Service

**Each module is 6 weeks study + 2 weeks break duration*

***Students must enrol for a minimum of 2 terms*



LEARNING OUTCOMES



Enhanced Communication Skills

Students will develop the ability to communicate effectively with colleagues and customers, using appropriate hospitality-related vocabulary and expressions.



Improved Customer Service Interactions

Students will develop English skills to handle customer inquiries, complaints, and requests in English, ensuring a positive and professional service experience.



Develop Food & Beverage Terminology

Students will acquire and use specific terminology related to food preparation, service technologies, and beverage management in written and spoken English.



Cultural Competency in Hospitality

Students will gain insights into the cultural aspects of hospitality, learning to cater for specific dietary requests and interact respectfully and effectively with guests from diverse backgrounds using culturally appropriate language and behaviour.



Professional Presentation Skills

Students will enhance their ability to deliver engaging oral presentation, including menu descriptions, service procedures, and beverage recommendations tailored to different audience needs.



Effective Written Communication

Students will develop the skills to write professional hospitality documents, such as menus, service protocols, and customer feedback responses.