

SIT40422 Certificate IV in Hospitality

CORE UNITS (9)

- SITHIND008 Work effectively in hospitality service
- **SITXCCS015** Enhance customer service experiences
- SITXHRM007 Coach others in job skills
- SITXCOM010 Manage conflict
- SITXFIN009 Manage finances within a budget
- SITXHRM008 Roster staff
- SITXWHS007 Implement and monitor work health and safety practices
- SITXHRM009 Lead and manage people
- SITXMGT004 Monitor work operations

ELECTIVE UNITS (12)

- SITXFSA005 Use hygienic practices for food safety
- SITXINV006 Receive, store and maintain stock
- SITHFAB021 Provide responsible service of alcohol
- SITXCCS012 Provide Lost and Found Services
- SITHFAB024 Prepare and serve non-alcoholic beverages
- SITHFAB025 Provide and serve expresso coffee
- BSBTWK501 Lead diversity and inclusion
- SITHFAB022 Clean and tidy bar areas
- SITHFAB026 Provide room service
- SITHIND006 Source and use information on the hospitality industry
- BSBSUS411 Implement and monitor environmentally sustainable work practices
- CPPCLO3100 Maintain cleaning storage areas

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